

WHAT IS MEDIATION?

In mediation, a trained neutral individual helps people discuss and resolve problems, or narrow and clarify issues. The process encourages joint problem solving in which people gain an understanding of each others' point of view. Mediation provides a safe and confidential environment for people to talk through their issues. Participation is voluntary and confidential. With mediation, both parties have a role in the final decisions.

CONTACT US

FIND THE MEDIATION REQUEST FORM
AT, WWW.SFFEB.US

FOR MORE INFORMATION

RUFUS ARTHUR
SHARED NEUTRALS COUNCIL CHAIR

415-744-3803
RUFUS.ARTHUR@CMS.HHS.GOV

SFFEB OFFICE

415-625-2461

SARA RUSSELL, DIRECTOR
DAN VEALE, DEPUTY DIRECTOR



SHARED NEUTRALS PROGRAM

ALTERNATIVE DISPUTE
RESOLUTION

FREE SERVICE FOR FEDERAL
AGENCIES



SAN FRANCISCO
FEDERAL EXECUTIVE BOARD

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WHAT IS THE SHARED NEUTRALS PROGRAM?

OVERVIEW

The San Francisco Federal Executive Board hosts the Shared Neutrals Program an alternative dispute resolution method. SNP offers a cadre of trained mediators from different federal agencies in the San Francisco Bay Area who can mediate or facilitated discussions at no cost, with the exception of local travel costs. Mediators are available to conduct mediation sessions or facilitated discussions regarding most types of work-related disputes, not limited to disputes in the EEO arena.



FREE MEDIATION SERVICES

WHEN SHOULD MEDIATION BE USED?

Mediate any time you have an workplace conflict. Conflict happens every day. If ignored, some conflicts increase tensions, lower productivity, and erode trust in the organization. Mediation offers a positive way to settle conflict quickly and informally.

WHO CAN USE SNP?

Bay Area Federal agency directors and their designees can request a mediator. SNP services are free; the requesting agency is responsible for any local travel costs, and logistics.

ALTERNATIVE DISPUTE RESOLUTION

WHO ARE OUR MEDIATORS?

Mediators are federal employees. When mediating, these employees serve agencies other than their own to ensure that they are neutral third parties. Mediators have completed a 40 hour certification class, and attend workshops yearly. New mediators work under experienced mediators before conducting mediations on their own.

ENCOURAGE THE USE OF OUR SERVICES

- Ask SFFEB to present to your management team;
- Give a copy of this brochure to all managers; and
- Tell your EEO and HR about SFFEB's Shared Neutrals Program

