



# PUBLIC SERVICE RECOGNITION WEEK



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MAY 3-9, 2020



### I serve because...

Public Service allows me to make a meaningful difference in the lives of the people we serve. Being able to ensure that Medicare beneficiaries have access to quality care from the healthcare providers and suppliers we certify is a fulfilling work. Being able to be an advocate for the protection of the health, safety, and well-being of patients is the ultimate calling. It's wonderful to share this passion with my public service colleagues who are equally committed. I serve because I can...And am grateful for the opportunity.

- Rufus Arther, Manager, Centers for Medicare & Medicaid Services

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### I serve because...

I have a strong sense of achieving justice for American workers who were harmed by unlawful behavior. It's satisfying to play a role in managing a regulatory agency, and support regional employees skilled in the fine art of navigating the law, unraveling schemes, and holding wrong-doers accountable. My duty to uphold the law and protect benefit plan participants is interconnected with the duty to my staff members. For when we are called upon to act, a highly motivated, well-trained, modern workforce is necessary to deliver services that exceed expectations.

Klaus Placke, Regional Director  
Employee Benefits Security Administration

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